

Updated November 9, 2020

Holiday 2020: \$2,500 Manulife Place Shopping Spree

1. The 2020 Manulife Place Holiday '\$2,500 Shopping Spree' will run from Monday, November 23, 2020 to Monday, December 14, 2020.
2. Residents of Alberta, 18 years of age and older may enter, except employees and immediate family members (and/or persons domiciled with employees) of Manulife and Manulife Investment Management and the owners and co-owners of Manulife Place, and affiliated companies and their advertising agencies (collectively, the "Sponsors").
3. Each individual may enter the contest via original contest entry ballot available at Manulife Place security desk. To receive one (1) entry ballot, each participant must make a minimum purchase of \$50 CAD before taxes. Each participant may receive one (1) entry ballot based on a minimum spend of \$50 before tax spent at participating Manulife Place retailers. Each participant can enter the contest once, per day, by showing their receipt to Manulife Place security.
4. All entry ballots must be submitted to Manulife Place security by 5:30 p.m. MT on Monday, December 14, 2020.
5. One prize will be awarded. The prize is a \$2,500 CAD Manulife Place gift card which can be used at any participating Manulife Place retailer, which is referred to as the "Prize" in the rules and regulations. The Prize may not be sold and is not convertible to cash.
6. The winner of the Prize will be selected in a random drawing conducted at the property management office of the property, also known as Manulife Place, located at 10180 101 Street at 12:00 p.m. MST on Tuesday, December 15, 2020 from all eligible entries received by the contest closing time. Entrants do not need to be present to win. Property Management will attempt to notify the selected entrant by the phone number or e-mail address provided on the entry ballot on Thursday, December 17, 2020. In the event that the selected entrant cannot be reached by December 21, 2020, another entrant will be selected. Upon contact, the selected entrant will have until December 31, 2020 to pick-up the Prize.
7. To claim the Prize, the selected entrant must present a valid form of government identification and must answer a skill-testing question, determined by the property management team at Manulife Place. The winning entrant will have the option of either completing verification in person by appointment at the Manulife Investment Management office, or by completing a virtual verification with the Manulife Place representative which upon completion, the prize will be couriered directly to the winner through secure mail.
8. The chances of an entry being drawn depend on the total number of entries received at the time of the draw.
9. The selected entrant must grant a full and final release, remise and discharge to the Sponsors and each of their directors, officers, employees, representatives, agents or affiliates (collectively the "Releasees") from all obligations, representations or responsibilities with respect to the Prize, including, without limitation, any injury, accident, loss of life or other misfortune relating to or emanating from the Prize.
10. By entering the contest entrants agree to abide by these rules and regulations, and further agree that the decisions of the Sponsors are final. The Sponsors reserve the right at any time without prior

notice to withdraw, cancel, terminate, amend, modify or suspend the Contest if for any reason in the opinion of the Sponsors, in their sole discretion, the Contest is not capable of operating as planned or if the administration, security, fairness, integrity, or proper conduct of the Contest is corrupted or adversely affected, including by reason of infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or any other causes beyond their control. The Sponsors reserve the right in their sole discretion to disqualify any individual they find to be tampering with the operation of the Contest or to be acting in violation of these rules or otherwise in disruptive manner with respect to the Contest. CAUTION: ANY ATTEMPT BY A CONTESTANT TO DELIBERATELY UNDERMINE THE LEGITIMATE OPERATION OF THE CONTEST IS A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, THE SPONSORS RESERVE THE RIGHT TO SEEK DAMAGES FROM ANY SUCH ENTRANT TO THE FULLEST EXTENT PERMITTED BY LAW. The Sponsors also reserve the right to cancel this contest at any time because of any printing or other error. The Sponsors do not assume any responsibility for technical malfunctions, human or technical error, seeding or printing errors, lost, delayed or garbled data or transmissions, omission, interruption, deletion, defect or failures of any telephone or computer line or network, computer equipment, software (including on account of traffic congestion on the Internet or at any Web site) or any combination thereof. The Sponsors shall not be liable for any errors or negligence that may arise or occur in connection with the Contest, including any injury or damage to the entrant's or any other person's 3 of 3 computer related to or resulting from participation in or downloading of any materials relating to the Contest.

11. The Sponsors will be collecting data about entrants through the Contest entry process. Any personal information will be handled in accordance with the privacy policy of Manulife Investment Management.
12. By entering the Contest each entrant consents to the collection, use and distribution of his/her personal information (information that identifies an entrant as an individual, such as home telephone number, age and home address) by the Sponsors for the purposes of implementing, administering and fulfilling the Contest. The Sponsors will not sell or transmit this information to third parties unless the entrant has specifically consented to same, the Sponsors believe in good faith that it is required by law, to their affiliates (provided that such affiliates and their agents and advisors and their respective employees are restricted from using the information for any other purpose other than as described in these rules and regulations), or to their respective agents for data processing purposes, their respective professional advisors and promotional and marketing agencies (provided that such agents, professional advisors and promotional and marketing agencies are restricted from using the information for any purpose other than as described in these rules and regulations). Any inquiry concerning the personal information held by the Sponsors should be addressed to the Manulife Place Property Management Office at 10180 101 Street, Edmonton, Alberta T5J 3S4.
13. The name of the winner may be posted on the website located at <https://www.manulifeplace.com>.
14. This Contest is subject to all applicable federal, provincial and municipal laws and regulations and is void where prohibited.